University Primary Care Center



Hours

Monday & Tuesday: 7:15 a.m. – 6:30 p.m. Wednesday, Thursday & Friday: 8:15 a.m. – 4:30 p.m.

Closed daily: 11:30 a.m. - 12:30 p.m.

Early morning and evening hours are offered to accommodate the busy schedules of our employees and their families. Early morning hours are also convenient for tests that require fasting.

Scheduling Appointments

Appointments Are Needed

Privacy Protection

Parking for the UPCC

To schedule an appointment, please call 888-7777 during clinic hours.

In order to minimize wait times, appointments are required. Call 888-7777 to schedule an appointment. Every effort will be made to ensure patients are seen as soon as possible.

The UPCC enforces all HIPAA regulations which protect the privacy of an individual's health information. Your medical information is secure and only accessible by the UPCC provider.

All employees are allowed to add up to three vehicles to their VU parking tag. Each vehicle must have parking tag. This will allow them to park on campus.



Deborah Bedwell

Leading the University Primary Care Center Team

Deborah Bedwell, a certified Family Nurse Practitioner, is the University Primary Care Center Clinic Director and has been with the UPCC since February 2018. Deborah is a native of Knox County and earned her Associate of Science in Nursing from Vincennes University, Bachelor of Science from Indiana State University and Master of Science in Family Nurse Practitioner from Indiana Wesleyan University. She brings many years of experience in both occupational nursing and community health nursing. Deborah has several years experience in Primary Care and Quick Care practice.



Melissa Overton

Melissa Overton is a certified Physician Assistant. Melissa is also a Knox County native and an alumnus of Vincennes University. She earned her Associate of Science in Respiratory Therapy from Vincennes University and Bachelor of Science from Indiana University Purdue University. Melissa's Physician Assistant degree is from Butler University. She brings a wealth of experience as a Physician Assistant having practiced several years, first in Orthopedics, followed by over eight years' experience in Family Practice, and most recently, three years in Cardiology. She has also taught as adjunct faculty for Vincennes University.

Frequently Asked Questions



Who is eligible to use UPCC?

Employees, retirees, their spouses and their dependents participating in a VU health insurance plan are eligible to use the UPCC.

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Is there a fee?

The UPCC is provided free of charge to employees, retirees, their spouses and their dependents who participate in a Vincennes University health insurance plan.

Are appointment times noted as sick time?

Employees may go to their scheduled appointments at the UPCC without using sick time.

Proof of plan participation?

Patients (employee, spouse, & dependents) must show their VU Anthem insurance card as proof of plan participation. Bring your insurance card to each visit.

Can I refill all of my prescriptions?

The UPCC does not fill prescriptions written by other providers.

Only prescriptions written by a UPCC Provider will be dispensed at the clinic.

Are prescriptions free of charge?

The UPCC may dispense generic drugs to patients free of charge. The UPCC will not dispense any form of narcotic drugs.

Are lab services provided?

Laboratory services, including blood draws and urine tests, can be completed at the UPCC if ordered by a UPCC Provider. Lab services ordered by other providers must be completed at LabCorp or a lab of your choice that will be billed through your Anthem Insurance. There is no charge for LabCorp.

Are there health services for children?

Our Providers are licensed and trained to treat patients of all ages, including children.

Can UPCC access my previous medical records?

With consent, the Providers should have access to your previous medical records.

How is check-in arranged?

VU students have access to the UPCC, but their waiting area and exam rooms are separate from those for the employees. There will only be limited interaction between employees and student patients.